

Subscription Billing GP18.2 Build Notes

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Build 18.227 – Dec 30, 2020

Subscription Billing Entry Updates

1. Resolved issues with Price level failing to default from Customer Card. Issue observed should environment not have Multicurrency enabled if the Customer Card was set with a default price level then when adding a new line item to the contract it was failing to set the Price level defaulting based on the Customer Card Default. This issue is now resolved.

Subscription Billing SOP Document Creation Updates

1. Fixed issues with Deferral Profile groups during SOP document creation. Issue observed during SOP document creation process should the contract contain a line item with a 0.00 Unit Price line item and set for Deferral profiles they would receive an error during SOP document creation indicating No Deferral or Deferral Profile has errors. This issue is now resolved.

Build 18.226 – Nov 20, 2020

Subscription Billing Importer Updates

1. Resolved issues with Subscription Billing Importer failing to set end dates on line items.

Issue observed should user use Subscription Billing Importer to set the Times To Bill it would fail to set the End date on the line item. This caused the line item to fail to flip to Inactive during SOP Document creation process as there was no End date on the Line item. This issue is now resolved on New Line Import and update Line item import for any new Imports to Subscription Billing Contracts.

As part of this update a new update was added to Subscription Billing Checklinks to identify and resolve any pre-existing contract data issues. Should the Contract contain a Times to Bill value but not have an end date then when checklinks is run though the Table Conversion window it will identify the line items and properly set the correct end date based on the Times to Bill and times billed values.



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For this update the Field labels were updated on the Subscription Billing Importer to match the field labels of the Contract Entry User Interface The labels have been updated as follows

Number of Payments is now labeled as Times To Bill

Number of Times Billed is Times Billed.

Subscription Billing Document History updates

- Update Subscription Billing SmartList Objects GOTO label. GOTO Label updated on the following Smartlist objects to display as Contract Inquiry instead of Contract Entry
- 2. Resolves issues with user able to access Subscription Billing Contract Entry from Smartlist Objects

Issue observed should user security access be limited to not have access to Subscription Billing Contract Entry but have access to the Subscription Billing Smartlist objects they were able to zoom into Subscription Billing Contract Entry on a contract by selecting the GOTO link from the Smartlist object to open Subscription Billing Document History window and then select the zoom into link from Document history to open the Contract in Contract Entry.

With this update the Contract Number link in Document History was updated to open Subscription Billing Contract Inquiry window. A new zoom into arrow added beside the Contract Number magnifier to open Subscription Billing Contract Entry. New



validation will occur when selecting the Contract Entry zoom into should user not have security access to entry window.

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Subscription Billing Setup Updates

1. Update to Line-Item Consolidation for distributions based on each line. For this build release should Line-item Consolidation be turned on then distributions will be based on each contract line. This option is now hard locked as selected and cannot be changed in Subscription Billing Setup.



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Build 18.225 – Oct 29, 2020

Subscription Billing Proration Updates

1. Resolved Proration calculation issues for SOP distributions

Issue introduced in previous build release that should line item be flagged for Proration the SOP distribution row failed to have the re-calculated prorated distribution amount for the distribution row on the SOP transaction. This resulted in Distribution errors on the SOP transaction created. The issue is now resolved on this latest build release.

Subscription Billing Rollback updates

1. Resolved Rollback failure issue.

Issue observed that should a contract contain a negative Extended price line item that is in a consolidated line group and the SOP transaction balanced to \$0.00 document amount if the SOP document was Voided, returned, or deleted resulting in rollback to occur; then the negative extended price line item failed to rollback. This issue is now resolved.



Build 18.224 – Oct 19, 2020

Subscription Billing Contract Entry Updates

1. Improved Subscription Billing Line Item Auto Fill.

On the Line items Tab in Contract Entry users can now see a shortlist of the Items available from the Item Card lookup as they enter in the Item Number. Users can now select the appropriate line item from the shortlist shown in the window.

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Subscription Billing SOP Document Creation updates

1. Improved Distributions on SOP document Created.

On SOP Invoices generated through Subscription Billing it will now set a separate distribution row for Sales (and Markdown if markdown set) for each line item being invoiced from the Contract. These will be separate distribution rows even if the line items are being distributed to the same sales / Markdown Account. This improvement was added to accommodate limitations with negative extended price line items on Contracts failing to be deferred. Negative Extended price line items will now appear as a Debit row instead of being part of a balanced Credit distribution row.

This update will also be distributed this method if Line Consolidated is used. Line Consolidation will no longer have additional OTHER distribution rows.



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Subscription Billing SmartList updates

1. Fixed problem with Contract Detailed Smartlist object permissions issues. Problem noticed that user would receive a failed permissions issue when accessing the Contract Detailed Smartlist object. Issue caused because permissions failed to be set on the stored procedures for the Smartlist object. Note that this update will only prevent the error from occurring if the user did not have the Smartlist object previously. It is not retro-active to fix existing stored procedures that are missing the permissions. Should you have this error you will need to run the following grant scripts in each Company Db that is using Subscription Billing to overcome the error. Once run the permissions will be properly set resolving the error.

grant Execute on zDP_ME50450VF_1 to DYNGRP grant Execute on zDP_ME50450VL_1 to DYNGRP grant Execute on zDP_ME50450VN_1 to DYNGRP grant Execute on zDP_ME50450VSD to DYNGRP grant Execute on zDP_ME50450VSS_1 to DYNGRP

Build 18.223 - Sept 24, 2020

Subscription Billing Checklink Updates

1. Improved Subscription Billing Check links for blank Tax Schedule ID

Issue observed that Check Links would indicate it update the Tax Schedule ID on the line item. This issue occurred if the Tax Schedule ID on the line item is blank and the Ship To Address ID set on the line item has a blank value set on the customer card. The process was inaccurately seeing blank as an invalid value. This has now been resolved.

Subscription Billing Create Returns updates

1. New Create SOP Returns Menu Item. Users can now access the Create Returns window directly form the Transaction pane of the Subscription Billing menu.



Once selected it will open a similar window to the Document history window. User can then select the Contract Number to view the invoices that were created. And then select the invoice to process a Return for.

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2. Resolve validation issues on creating SOP Return with Project Pricing. Validation error observed when generating an SOP Return on the last SOP document created for a line item that had project Pricing enabled and Project Cancelled value set forcing a Project Remaining value to be \$0.00. In this case the validation would indicate that the project remaining is less than the extended price. This validation error is now resolved.

Subscription Billing Importer updates

1. Fixed problem with Contract Status synchronization for New Line import. Problem noticed that user will receive a failed import should they attempt to import new line items to a contract with an Inactive or Expired Contract Status. This issue is now resolved.

Subscription Billing User Preference updates

- 1. New User Preference option to disable the auto tab sequence.
 - Users can now disable the auto tab sequence in Contract Entry when adding additional line items to a contract. Out of the box this feature is enabled for all users. Which it will automatically tab to the end date field after entering in a second line item on a contract. Users can choose to manually disable it for their own user ID in the User Preferences window.



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Build 18.222 – Sept 9, 2020

Subscription Billing Importer Updates

1. Improved Field width for User Defined fields. The field length for User Defined Text fields 1 and 2 increased

The field length for User Defined Text fields 1 and 2 increased to 30 characters for the Importer for Contract Line items and Update Contract Line items. The field length for User Defined Text fields 1, 2, 3, and 4 increased to 60 characters for the Importer for Contract Header and update Contract Header.

2. Resolved issues with Markdown Account Override.

Issue was observed that should line item import or update Line item import be processed and the field Markdown account was mapped as part of the import then this field failed to be set correctly on the Contract Line item as part of the import process. This issue is now resolved.

Subscription Billing SOP Document Creation updates

1. Resolved issues with Kit Line items.

Issue observed for Kit Line items on a contract. Should a contract contain multiple Kit line items to be picked up for invoicing when the SOP document was generated it failed to set the items for the Kit on the first line item on the invoice. This issue is now resolved.

Table Conversion Updates

1. Permission issues on Archive Stored procedures.

Problem noticed that Permissions on the Archive process stored procedures failed to be set as part of Table Conversion. This issue is now resolved, and procedures will now have the correct permissions set.



The procedures that were affected are:

- zDP_ME_Archive_FailureF_1
- zDP_ME_Archive_FailureL_1
- zDP_ME_Archive_FailureN_1
- zDP_ME_Archive_FailureSD
- zDP_ME_Archive_FailureSI
- zDP_ME_Archive_FailureSS_1
- zDP_ME_Archive_SuccessF_1
- zDP_ME_Archive_SuccessL_1
- zDP_ME_Archive_SuccessN_1
- zDP_ME_Archive_SuccessSD
- zDP_ME_Archive_SuccessSI
- zDP_ME_Archive_SuccessSS_1

<u>Build 18.221 – April 27, 2020</u>

Subscription Billing Checklinks Updates

1. Improved Check Links for Tax.

Update added to Subscription Billing Check Links to resolve blank Tax Schedule ID set on Contract Line items. Should a line item have the Item Tax Option of Base on Customer or Taxable and the Tax Schedule ID field is blank then when Check Links is run it will set the Tax Schedule ID listed for the item to be the Tax Schedule ID that is set on the Ship TO Address ID set on the line item. This update will appear in the Error log report. As shown in the example below. Check Links is run through Table Conversion window at Microsoft Dynamics GP >> Maintenance >> Subscription Billing Table Conversion & Utilities

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Subscription Billing Copy Contract Updates

 Resolved issues with Customer Name being overwritten on Target Contracts. Issue observed where Target Contract had its Customer Name value overwritten on the Contract Header when using the Copy Contract Feature. This is now resolved. Please note that this update will also resolve any pre-exiting data issues with the Customer Name being incorrect on the Contract Header during Table Conversion process when the build is installed.

Deferral Profile Group Updates

1. New Trigger to remove Profile from Deferral Profile groups when Profile is deleted.

New Trigger added to the product to remove the Deferral Profile from Deferral Profile Groups when the Profile is deleted from the Deferral Profile window. Previously this would not remove the profile in the Deferral Profile Group which caused errors during SOP document creation. Note that this will not resolve any pre-existing data issues should your Deferral Profile Group contain Profiles that no longer exist. You will need to manually remove these by right clicking on the Profile in the group window and select Delete row. These will be noticeable as these would be profiles without a deferral Account shown when reviewing in the Deferral Profile Group Maintenance window.



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Subscription Billing Report Updates Updates

1. Resolved issues when Printing Subscription Billing Reports failing to pick up line items.

Issue observed when printing the following reports:

- a. Contract Item Listing
- b. Comprehensive Contract Item Listing
- c. Invoice Revenue Summary Report
- d. Invoice Revenue Detail Report.

Issue will only occur if the environment has a 2-digit year format. This issue is now resolved.

Subscription Billing SmartList updates

1. Improved Subscription Billing Smartlist to display the correct Currency Symbol on Amount fields.

Initially all amount fields would show the Functional Currency Symbol for any amount fields. The Smartlist objects will now display the currency Symbol associated to the Currency ID set for the Contract.

<	SB - Contract D	etailed										
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🝺 🛅 SB - Contract Header	n Fitz Electrical		Active	XSERVICES4B	XSERVICES4		1 Each	Quarterly	1/01/20	\$750.00	Z-US\$	\$675
B - Contract Lines	n Fitz Electrical		Active	XSERVICES 1	SERVICE INSTALL 1		1 Each	Monthly	5/01/20	\$50.00	Z-US\$	\$50
B - Deferrals Posted SOP Invi	n Fitz Electrical		Active	256 SDRAM	256 meg SDRAM		1 Each	Monthly	1/01/20	\$900.00	Z-US\$	\$900
SB - Deferrals Unposted SOP I	n Fitz Electrical		Active	256 SDRAM	256 meg SDRAM		1 Each	Quarterly	1/01/20	\$500.00	Z-US\$	\$500
SB - Detail Invoices SB - Summary Invoices	n Fitz Electrical		Active	256 SDRAM	256 meg SDRAM		1 Each	Annually	2/01/19	\$1,000.00	Z-US\$	\$1,000



2. New Fields for SB – Contract Detailed SmartList Object.

The Contract Detailed SmartList object now has two new Secondary Columns that can be viewed:

- a. Billing Cycle Displays the Billing Cycle for any active Contract Line item.
- b. Service Cycle Displays the Service Cycle for any Active Contract Line items flagged for Line deferrals.

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SB - Archived Summary Invoi			1 Each	Annually	1/01/21	\$75.00	7-115\$		1/01/21 to 12/31/21	
B - Contract Detailed			1 Each	Annually	1/01/21	\$50.00	Z-US\$	\$50.00	1/01/21 to 12/31/21	
B - Contract Header	► MM		1 Each	Annually	4/01/20	\$1,000.00	7-115\$		4/01/20 to 3/31/21	
B - Contract Lines			1 Each	Monthly	2/01/20	\$650.00			2/01/20 to 2/29/20	
ᡖ 🛅 SB - Deferrals Posted SOP Invi			1 Each	Monthly	2/01/20	\$750.00			2/01/20 to 2/29/20	
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Subscription Billing SOP Document Creation Updates

1. Issue observed with Contract Still consolidating Line items even though Option is disabled on Contract Header.

Problem observed that should user have created Contract with initially having Line Consolidated feature enabled on the Contract Header when the new line items were added to the Contract and then disabled the feature on the Contract Header then the line items on the contract would still be Consolidated if they had a Consolidate Line Group set on them. This issue is now resolved that should the Contract Header have this feature not enabled that it will not Consolidate any line items on the contract during SOP Document creation even if they have a group set.

2. Validation for Deferral Profile not set for SOP Module is now disabled. This validation was originally in SOP document creation to prevent SOP invoices from being generated should the Contract have a deferral Profile Group that contained a Deferral Profile that was not set for the SOP Module. Issues were observed when the Profile was set for the SOP module and Receivables and / or Invoicing modules. This caused the Validation to believe the profile was not set for the SOP module because the profile was set for multiple transaction types. To overcome this issue the Validation was removed during SOP Document Creation.

Build 18.220 – Dec 18, 2019

Enhancements

- 1. Improved expire validation on Subscription Billing Contract Entry
 - We have updated the validation that occurs when a user sets the end date on a line item to be prior to the next bill date. Previously a user would receive a notification informing them that end date must be on or after next build date. It will now



acknowledge that your intention was to expire the line item. And give you the option to expire the line item.

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2. Improved Consolidated line item options.

We have updated Consolidated Line item enhancement to ensure that the Prime Consolidated Line checkbox and Consolidated Line Group Field are locked from editing on a contract when the feature is turned off in Subscription Billing Setup. Previously these fields would still be enabled if the Contract Header had the option enabled for consolidated line items.

Resolved Issues

1. Resolved issues Project Price Checkbox validation on Subscription Billing Importer.

Issue observed with Subscription Billing importer kicking off Project Price CB validation when importing new line items when importing a new project price and the project Price check box was set as a constant value. This has been corrected to identify when the project price checkbox is set as a constant for the importer.

2. Resolved issues with validation check during SOP doc creation for consolidated line items.

Issues were uncovered that if Contract was created and initially set to allow consolidated line items and new line items were added but user later turned off consolidated line items in Subscription Billing setup it caused the validation to occur. This has been fixed.

3. Resolved issues with Subscription Billing Importer Comment Text.

Issue noticed that should user import line item comment text using Subscription Billing importer it was causing the Text vailing to be parsed on ME50417 table to the proper Comment _1, Comment_2, Comment_3, Comment_4 columns. This resulted in reporting issues when the SOP invoice was generated, and invoice was printed. This issue is now resolved to ensure any new line items imported in are correctly parsed.



4. Resolved issues with Comment Text failing to be deleted from ME50417 table when Contract is deleted.

Problem observed that if Contract had line items with Comment text when the contract was deleted the comment text in ME50417 table failed to be deleted. This resulted in orphaned records. This is now resolved.

Build 18.201 – Nov 06, 2019

Enhancements

1. Subscription Billing implemented into GP18.2

Code was rolled up from Subscription Billing Build 18.012 of GP2018.









Additional Product Support Resources

Access the latest Product Builds: http://www.encorebusiness.com/solutions/#microsoft-dynamics-add-ons

Request registration keys: regkeys@encorebusiness.com

Visit our Subscription Billing product page here on our website to access:

- User Manuals, click on the Resources Option
- Product demos, click on the Resources Option

Product Support:

Email: <u>Support@encorebusiness.com</u> Phone: 1.888.898.4330 Online submission form: <u>http://www.encorebusiness.com/support/encore-apps/</u>

Support Request Tip:

To assist in expediting the review of any issues please ensure that the following information is provided with a support request:

- What product is the support inquiry for?
- What Version of GP is used?
- What is the build number installed for the product?
- (this can be found by logging into GP as SA and going to Microsoft Dynamics GP > Tools > support > system > Encore product registration Once there locate the product from the list and the Build number would be listed on the right hand side under Version)